

Union of Taxation Employees Local 00013
Central Council Minutes
Wednesday, August 04, 2010 @ 5:30 pm

In Attendance

Presiding

Linda Collins	President
Robert Hamilton	Vice-President – TSO
Eric Range	Treasurer
Veronica Eastman	Director – TSO
Dave Taylor	Director – TCC

Clerk

Ryan Ward	Secretary
Matt Downer	Vice-President – TCC
Patricia Payton	Director – TSO
Vona Martin	Director – TSO
Alishia Fagan	Director – TCC

Absent

Lloyd Brown	Director – TSO	Manni Mifsud	Director – TSO
Sandra Cribar	Director – TCC		

COMMENCEMENT

Meeting called to order by Linda Collins at 5:30 pm.

PRESIDENT'S REPORT

Robert Hamilton reported that:
Linda Collins is never allowed to take the whole month off again.

PSTAR

Received briefing from the Director on allocation impact of MFO ee's coming over first wave will be only 4 ee's to Toronto Centre (2 TSDM = SP-06, MG-03 // CPB 2 x SP-03). Bulk of employees to Toronto North, Toronto West and Southwest Ontario.

Issue of SP-06 to Quality Assurance is a contention one, really to provide a salary match.

UTE will have to be vigilant on O&A, Performance Evaluation, etc. PIPSC is very concerned with Auditor selection process.

Call Centre Staff

3 staff members were retained in Collections based on original staffing placement and skills / expertise (insolvency). Staff had not received welcome letter as of Thursday, July 29. Asked Matt to greet them and Roma to brief them.

Performance Evaluation Tools being used by Team Leaders

I have noticed certain evaluation tools being used – keep Linda and I up-to-date on what is happening on specific teams.

UTE Conferences – Attendees

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I have not received requests and history of conferences attended from last three years from all members. President's Conference attendees: Robert Hamilton, Matt Downer.

By Tuesday, August 10 at 5 pm, all executive members should submit information on what conferences people have attended and interest in future meetings.

Grievance Course Candidates

We identified Alishia Fagan and Veronica Eastman as priority candidates to RVP for the upcoming Grievance Course.

Other items on the go or resolved:

SP-07 RO/CCO classification "promotion pay grievance

APPROVAL OF AGENDA

THAT the agenda be approved.

Moved: Matt Downer / Seconded: Dave Taylor / Carried

APPROVAL OF PAST MINUTES

THAT the minutes for June 2010 be approved.

Moved: Vona Martin / Seconded: Patricia Payton / Carried

REPORTS

Treasurer's Report

Eric Range reported that:

The Local has \$66,580 as of July 30, 2010.

Vice-President Reports

Matt Downer reported that:

Members of the Toronto Call Centre travelled to Hamilton during the G20 summit. There are issues regarding their travel claims. Requested information from management concerning affected employees.

President's Meeting

Local Area President's meeting took place at Toronto West.

PSTAR updated & discussions – Locals to familiarize EE's to direct concerns with management not with new employees (new business due to creation of agency despite union objection)

Address changes – Purolator will not deliver to a P.O. Box.

Bargaining

Local Strike Coordinating Committee set up by the end of August.

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As the current bylaws specify our Local as "Toronto" instead of "Toronto Centre", this will be a change to be voted on by the membership at the AGM.

Ryan Ward (Front Street), Dave Taylor (Call Centre) will update union cards for all rand members.

Next Local Area President's Meeting takes place on August 17 in Toronto Centre.

Resolutions for the PSAC Ontario & UTE Triennial Convention are due by March 19, 2011. The committees that will be going through the resolutions will meet on April 29, 30, May 1.

Rands

Delegate status will be based on numbers of members in each Local.

UMI Facilitator will be Matt Downer.

EAP

Union reps attend training at the same time as referral agents

Management and Union co-chairs will be trained in the fall of 2010.

Layoffs

Less than three years of continuous service will be affected by layoffs. There are inconsistencies concerning the scores that members have received. Call Centre union reps are looking into details of measurement criteria and the lack of action from some Team Leaders.

Returning Debt Management agents

Discussion about contact with returning agents and how it was handled in Debt Management and the Call Centre.

Health and Safety issue regarding a member who was sent home as a result of a previously documented case happened recently at the Call Centre. An e-mail that came out following this occurrence was sent out a week later rather than right away. The member should be advised in writing from the Call Centre how the issue will be resolved and concluded.

COMMITTEE REPORTS

Greater Toronto Area Council

Meeting will take place on Wednesday, August 11 and the Annual General Meeting will be Wednesday, September 15 at 6 pm in the PSAC Boardroom (90 Eglinton Avenue East, Room 608).

CHIEF STEWARD

Linda Collins reported that:

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A poster will be posted on the union board's and members will be eligible to apply. Submissions will be sent in and the person will be chosen by the executive.

WEB SITE

Ryan Ward reported that:
Web site will be updated this week.

THAT all content on the UTETC web site approved by any two of the President, Vice-President's and Secretary.

Moved: Robert Hamilton / Seconded: Eric Range / Carried

STEWARDS

Robert Hamilton reported that:
When we get applications for our Chief Steward we might also get applications from members who might have an interest in being involved in our Local that should be considered as stewards. Members are needed in appeals, audit

Linda Collins reported that:
During the time that Linda Collins is on holiday's Robert Hamilton will be acting President of the Local. For the dates that Robert Hamilton will be away from the office, Matt Downer will be acting President. All correspondence will flow through Ryan Ward and Patricia Payton will back up both Robert and Matt during this time with specific emphasis on grievance handling.

UPCOMING MEETING DATES

Ryan Ward reported that:
The upcoming meeting dates are:

- Wednesday, August 4
- Wednesday, September 1
- Wednesday, October 6
- Wednesday, November 3

Following the November meeting, in December, the Executive and Stewards will be able to attend Christmas Dinner with planning on where this will take place booked well in advance.

PRESIDENT'S CONFERENCE AND OTHER CONFERENCES

Linda Collins reported that:
Anyone who has an interest in attending the September President's Conference or any other Conferences coming up in the upcoming future should provide a letter of interest that will go to Robert Hamilton with information about why you wish to attend and a list of all conferences you

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have attended during your time with the Local. If you wish to attend the President's Conference, please submit your intent by July 15 at the latest.

COMMUNICATIONS/PROMOTIONS COMMITTEE

Ryan Ward reported that:

As our Local is a member of GTAC and as both Veronica Eastman and Ryan Ward are currently on the executive, there are three members able to attend as delegates at all GTAC meetings. Lloyd Brown had been attending previously but hasn't been at any meeting lately and John Woodburne decided he would be unable to attend anymore due to his schedule. For this reason, we need new people who would be willing and available to attend meetings. The meetings take place on the second Wednesday of every month except for our Annual General Meeting which will take place on Wednesday, September 15. If you are interested, or if you know anyone within the Local who might be interested in attending meetings, please let Ryan or Veronica know.

THAT the Communications/Promotions Committee be created.

Moved: Ryan Ward Seconded: Veronica Eastman Carried

Call Centre Health & Safety Committee

Linda Collins reported that:

The Regional Office has their own Health and Safety Committee but it is not providing any information to Front Street or the Call Centre concerning what is taking place. Discussion has taken place to make changes with the Health & Safety Committee. The committees are for developmental purposes so members should not stay on the committee for too many years.

ROUND TABLE

Eric Range: Talked to Robert Campbell about the UTE Local 00013

Veronica Eastman: There is going to be a new Labour Day Parade poster going out to all Locals. Also for anyone who wishes to take courses through the PSAC such as Fall School will need

Ryan Ward: TUB course information.

Linda Collins: Thanked everyone for all the work that was done while she was gone.

Patricia Payton: She wanted to find out if there is a UTE flag that could be used for the Labour Day Parade. UTE Local 00013 will be providing the UTE flag to Lee Nicols to fly in the Labour Day Parade.

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ADJOURNMENT

THAT the Council be adjourned @ 6:55 pm
Moved: Vona Martin / Seconded: Alishia Fagan / Carried.

The next meeting takes place on Wednesday, September 1, 2010.